

UNIVERSITY

## SOCIAL WORK PROGRAM FIELD WORK MANUAL 2021-2022

#### PURPOSE OF THE FIELD WORK MANUAL

This <u>FIELD WORK MANUAL</u> provides necessary information regarding policies, responsibilities, and expectations for field placement agencies, field instructors, field liaison/coordinator, and students associated with field work education in the Social Work Program at Mount St. Joseph University (MSJ). Students are accountable and responsible for all information contained in this <u>FIELD WORK</u> <u>MANUAL</u>.

In addition to the policies and procedures contained in this <u>FIELD WORK MANUAL</u>, students are also responsible for policies and procedures outlined in the <u>SOCIAL WORK STUDENT</u> <u>HANDBOOK</u>, the <u>Mount St. Joseph University UNDERGRADUATE CATALOG</u> and the <u>Mount St. Joseph University STUDENT HANDBOOK</u>

#### ACCREDITATION

Mount St. Joseph University has been authorized to offer the Bachelor of Arts – Social Work major (BA) degree by the Ohio Board of Regents and Higher Learning Commission.

The Social Work Program at the Mount St. Joseph University has been fully accredited by the Council on Social Work Education (CSWE) since 1991.

#### **CHANGE NOTICE**

The Social Work Program reserves the right to make changes in policies, procedures, and regulations subsequent to the publication of this <u>FIELD WORK MANUAL</u>. The <u>FIELD WORK MANUAL</u> will be reviewed at least once annually. Notice of changes, revisions, or any additions to the Social Work Program <u>FIELD WORK MANUAL</u> will be incorporated into field work education syllabi, posted on the MyMount Department of Sociology and Social Work website or distributed to each student in writing by the Field Work Coordinator of the Social Work Program . Each faculty member and each student is responsible for making the appropriate changes in their <u>FIELD WORK MANUAL</u>.

Greetings-

Mount St. Joseph University and the Department of Sociology and Social Work are grateful to our field instructors and their agencies for the time and effort they provide to the social work education of our students. Their collaboration and cooperation are what ensure rich learning experiences for students as they move forward in the ongoing process of becoming social workers. We honor their work.

For field education to be maximally effective, good information is needed. To that end we are providing this BSW Field Instruction Manual to you. We hope that this manual, in conjunction with other orientation sessions, will help both students and field instructors understand their roles and responsibilities in this essential component of social work education. As noted by the Council on Social Work Education, field instruction is the *signature pedagogy* of social work education.

The Department of Social Work at Mount St. Joseph University wants to provide both students and field instructors with the support they need to be successful. If you have any questions, concerns, or requests, please do not hesitate to contact us; we want to do everything we can to ensure positive field experiences.

Welcome to field education!

Sincerely,

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#### Notice of Non - Discrimination Policy – Mount St. Joseph University

The University does not tolerate discrimination, harassment, or retaliation on the basis of race, color, origin, religion, age, disability, sex (including pregnancy, sexual orientation and gender identity) or any other legally protected status and takes steps to ensure that students, employees, visitors, and other third-parties are not subject to a hostile environment.

The University will respond promptly and effectively to allegations of discrimination, harassment, or retaliation on the basis of race, color, origin, religion, age, disability, sex (including pregnancy, sexual orientation and gender identity) or another legally protected status. The University will promptly conduct investigations and take appropriate action, including disciplinary action, against individuals found to have violated this policy, as well as provide appropriate remedies to complainants and the campus community. The University will take immediate action to end a hostile environment if one has been created, prevent its recurrence, and remedy the effects of any hostile environment on affected members of the campus community.

All students found in violation of this policy will be subject to disciplinary action up to and including suspension or dismissal from the University. Similarly, any employee found in violation of this policy shall be subject to disciplinary action up to and including termination of employment. Behavior that violates this policy may also violate federal, state, and/or local laws.

The University has designated its Office of Human Resources as its Equal Opportunity Office. The Equal Opportunity Office is managed by the University's Director of the Office of Human Resources, Lisa Kobman, who is also the University's designated Equal Opportunity Officer. Ms. Kobman can be reached by phone at (513) 244-4749 or by email at lisa.kobman@msj.edu. The Equal Opportunity Office is the office responsible for responding to inquiries, addressing complaints, and coordinating compliance with the University's responsibilities under the various federal and state civil rights laws, including but not limited to Title VI and Title VII of the Civil Rights Act of 1964, the Age Discrimination Act of 1975, and the Americans with Disabilities Act. All inquiries, issues, or complaints relating to discriminatory, harassing, or retaliatory conduct

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#### I. Introduction to Field Work Education

The Social Work Program at Mount St. Joseph University prepares students for entry level professional, generalist social work practice. The field placement experience is a critical component of all professional social work programs as field education is the signature pedagogy of the social work profession. It is within the context of an agency system and community where students learn about specific practice areas and issues. Many of the realities of practice, such as limitations in technology and/or access to hi-tech equipment, funding, gaps in services, embedded structural issues, and identification of cultural competency challenges are not yet grasped by the students until they have direct, hands on experiences in the field work courses and field placement setting. The agency field instructor plays an important role in helping the student to apply foundation knowledge, values and skills learned in the classroom, to practice situations. The field instructor is also a professional role model. The field work experience is one mechanism by which students become socialized to the profession of social work. Field work students can indeed be a wonderful resource to community agencies and bring a wealth of energy, enthusiasm, and commitment with them to the practicum experience. However, the primary focus always should be on the student's learning experience. While agencies often benefit from the activities in which students are engaged, the agency must recognize the individual placed is in fact a 'student,' and must not be given activities that do not meet the requirements of the baccalaureate program. The Program, through the linkage of the social work faculty serving in roles of coordinator and liaison, works closely with the field instructor to direct, coordinate and monitor the practicum experiences for all students.

#### **II.** Overview

#### Social Work Program Mission Statement

The mission of the Mount St. Joseph University social work program is to prepare students to have the knowledge, values, and skills of generalist social work practice in order for them to competently provide service to society's most vulnerable people as well as leadership in the social service agencies that work to alleviate poverty and oppression. The program aims to develop graduates who value diversity and who understand the need for life-long learning in the changing local, national, and world contexts of social work practice.

#### Social Work Program Goals

1. To prepare social work students to competently serve client systems at the micro, mezzo, and macros levels of practice, with the ability to work in varied contexts of the social work profession, and to recognize the changing nature of these contexts by incorporating new research and evidence-based techniques into their practice settings.

2. To enhance social work students intercultural competence, particularly student's ability (1) to engage in diversity and difference in practice, and (2) to advance human rights and social, economic, and environmental justice.

3. To promote the application of social work competencies in ongoing community engagement, service to others, and social responsibility.

4. To prepare students to apply the knowledge, ethical principles, values, and competencies of a generalist practice social worker within various community settings.

#### CSWE Competencies

The Council on Social Work Education (CSWE) accredits all BSW and MSW programs. As part of the accreditation process, programs are required to assess 9 social work competencies operationalized by 31 practice behaviors. These competencies, the definition of each, and their corresponding practice behaviors are as follows:

#### 1: Demonstrate Ethical and Professional Behavior

Social workers understand the value base of the profession and its ethical standards, as well as relevant laws and regulations that may impact practice at the micro, mezzo, and macro levels. Social workers understand frameworks of ethical decision-making and how to apply principles of critical thinking to those frameworks in practice, research, and policy arenas. Social workers recognize personal values and the distinction between personal and professional values. They also understand how their personal experiences and affective reactions influence their professional judgment and behavior. Social Workers understand the profession's history, its mission, and the roles and responsibilities of the profession. Social Workers also understand the role of other professions when engaged in inter-professional teams. Social workers recognize the importance of life-long learning and are committed to continually updating their skills to ensure they are relevant and effective. Social workers also understand emerging forms of technology and the ethical use of technology in social work practice. Social workers:

- make ethical decisions by applying the standards of the NASW Code of Ethics, relevant laws and regulations, models for ethical decision-making, ethical conduct of research, and additional codes of ethics as appropriate to context;
- use reflection and self-regulation to manage personal values and maintain professionalism in practice situations;
- demonstrate professional demeanor in behavior; appearance; and oral, written, and electronic communication;
- use technology ethically and appropriately to facilitate practice outcomes; and
- use supervision and consultation to guide professional judgment and behavior.

#### 2: Engage Diversity and Difference in Practice

Social workers understand how diversity and difference characterize and shape the human experience and are critical to the formation of identity. The dimensions of diversity are understood as the intersectionality of multiple factors including but not limited to age, class, color, culture, disability and ability, ethnicity, gender, gender identity and expression, immigration status, marital status, political ideology, race, religion/spirituality, sex, sexual orientation, and tribal sovereign status. Social workers understand that, as a consequence of difference, a person's life experiences may include oppression, poverty, marginalization, and alienation as well as privilege, power, and acclaim. Social workers also understand the forms and mechanisms of oppression and discrimination and recognize the extent to which a culture's structures and values, including social, economic, political, and cultural exclusions, may oppress, marginalize, alienate, or create privilege and power. Social workers:

- apply and communicate understanding of the importance of diversity and difference in shaping life experiences in practice at the micro, mezzo, and macro levels;
- present themselves as learners and engage clients and constituencies as experts of their own experiences; and
- apply self-awareness and self-regulation to manage the influence of personal biases and values in working with diverse clients and constituencies.

#### 3: Advance Human Rights and Social, Economic, and Environmental Justice

Social workers understand that every person regardless of position in society has fundamental human rights such as freedom, safety, privacy, an adequate standard of living, health care, and education. Social workers understand the global interconnections of oppression and human rights violations, and are knowledgeable about theories of human need and social justice and strategies to promote social and economic justice and human rights. Social workers understand strategies designed to eliminate oppressive structural barriers to ensure that social goods, rights, and responsibilities are distributed equitably and that civil, political, environmental, economic, social, and cultural human rights are protected. Social workers:

- apply their understanding of social, economic, and environmental justice to advocate for human rights at the individual and system levels; and
- engage in practices that advance social, economic, and environmental justice.

#### 4: Engage In Practice-informed Research and Research-informed Practice

Social workers understand quantitative and qualitative research methods and their respective roles in advancing a science of social work and in evaluating their practice. Social workers know the principles of logic, scientific inquiry, and culturally informed and ethical approaches to building knowledge. Social workers understand that evidence that informs practice derives from multi-disciplinary sources and multiple ways of knowing. They also understand the processes for translating research findings into effective practice. Social workers:

- use practice experience and theory to inform scientific inquiry and research;
- apply critical thinking to engage in analysis of quantitative and qualitative research methods and research findings; and
- use and translate research evidence to inform and improve practice, policy, and service delivery.

#### **5: Engage in Policy Practice**

Social workers understand that human rights and social justice, as well as social welfare and services, are mediated by policy and its implementation at the federal, state, and local levels. Social workers understand the history and current structures of social policies and services, the role of policy in service delivery, and the role of practice in policy development. Social workers understand their role in policy development and implementation within their practice settings at the micro, mezzo, and macro levels and they actively engage in policy practice to effect change within those settings. Social workers recognize and understand the historical, social, cultural, economic, organizational, environmental, and global influences that affect social policy. They are also knowledgeable about policy formulation, analysis, implementation, and evaluation. Social workers:

- identify social policy at the local, state, and federal level that impacts well-being, service delivery, and access to social services;
- assess how social welfare and economic policies impact the delivery of and access to social services;
- apply critical thinking to analyze, formulate, and advocate for policies that advance human rights and social, economic, and environmental justice.

#### 6: Engage with Individuals, Families, Groups, Organizations, and Communities

Social workers understand that engagement is an ongoing component of the dynamic and interactive process of social work practice with, and on behalf of, diverse individuals, families, groups, organizations, and communities. Social workers value the importance of human relationships. Social workers understand theories of human behavior and the social environment, and critically evaluate and apply this knowledge to facilitate engagement with clients and constituencies, including

individuals, families, groups, organizations, and communities. Social workers understand strategies to engage diverse clients and constituencies to advance practice effectiveness. Social workers understand how their personal experiences and affective reactions may impact their ability to effectively engage with diverse clients and constituencies. Social workers value principles of relationship-building and inter-professional collaboration to facilitate engagement with clients, constituencies, and other professionals as appropriate. Social workers:

- apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks to engage with clients and constituencies; and
- use empathy, reflection, and interpersonal skills to effectively engage diverse clients and constituencies.

#### 7: Assess Individuals, Families, Groups, Organizations, and Communities

Social workers understand that assessment is an ongoing component of the dynamic and interactive process of social work practice with, and on behalf of, diverse individuals, families, groups, organizations, and communities. Social workers understand theories of human behavior and the social environment, and critically evaluate and apply this knowledge in the assessment of diverse clients and constituencies, including individuals, families, groups, organizations, and communities. Social workers understand methods of assessment with diverse clients and constituencies to advance practice effectiveness. Social workers recognize the implications of the larger practice context in the assessment process and value the importance of inter-professional collaboration in this process. Social workers understand how their personal experiences and affective reactions may affect their assessment and decision-making. Social workers:

- collect and organize data, and apply critical thinking to interpret information from clients and constituencies;
- apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in the analysis of assessment data from clients and constituencies;
- develop mutually agreed-on intervention goals and objectives based on the critical assessment of strengths, needs, and challenges within clients and constituencies; and
- select appropriate intervention strategies based on the assessment, research knowledge, and values and preferences of clients and constituencies.

#### 8: Intervene with Individuals, Families, Groups, Organizations, and Communities

Social workers understand that intervention is an ongoing component of the dynamic and interactive process of social work practice with, and on behalf of, diverse individuals, families, groups, organizations, and communities. Social workers are knowledgeable about evidence-informed interventions to achieve the goals of clients and constituencies, including individuals, families, groups, organizations, and communities. Social workers understand theories of human behavior and the social environment, and critically evaluate and apply this knowledge to effectively intervene with clients and constituencies. Social workers understand methods of identifying, analyzing and implementing evidence-informed interventions to achieve client and constituency goals. Social workers value the importance of inter-professional teamwork and communication in interventions, recognizing that beneficial outcomes may require interdisciplinary, inter-professional, and inter-organizational collaboration. Social workers:

- critically choose and implement interventions to achieve practice goals and enhance capacities of clients and constituencies;
- apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in interventions with clients and constituencies;
- use inter-professional collaboration as appropriate to achieve beneficial practice outcomes;
- negotiate, mediate, and advocate with, and on behalf of, diverse clients and constituencies; and

• facilitate effective transitions and endings that advance mutually agreed-on goals.

**9: Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities** Social workers understand that evaluation is an ongoing component of the dynamic and interactive process of social work practice with, and on behalf of, diverse individuals, families, groups, organizations and communities. Social workers recognize the importance of evaluating processes and outcomes to advance practice, policy, and service delivery effectiveness. Social workers understand theories of human behavior and the social environment, and critically evaluate and apply this knowledge in evaluating outcomes. Social workers understand qualitative and quantitative methods for evaluating outcomes and practice effectiveness. Social workers:

- select and use appropriate methods for evaluation of outcomes;
- apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in the evaluation of outcomes;
- critically analyze, monitor, and evaluate intervention and program processes and outcomes; and
- apply evaluation findings to improve practice effectiveness at the micro, mezzo, and macro levels.

Council on Social Work Education. (2015). Educational Policy and Accreditation Standards.

#### III. Social Work Field Work Placement Organizational Structure

Field Work Course Structure

In order to enroll in the first Field Work course (SWK 330), students must have a minimum of senior class standing, and have taken the prerequisite courses: Introduction to Social Work (SWK 220), Human Behavior in the Social Environment (SWK 321), and Practice Skills I (SWK 327: Interviewing & Assessment) and their prerequisite cognate courses (e.g., PSY 103, SOC 103, SOC 202).

The student must also complete the following steps to enroll in Field I:

- 1. Attend the Field Interest meeting the spring semester prior to enrolling in in SWK 330
  - a. Students are provided the following at this meeting:

Field Application List of Active Field Agencies Field Manual

- 2. Complete the Field Application and return to the Field Director by the deadline indicated.
- 3. Complete 2-3 interviews with potential Field Agencies
- 4. Be matched with Field Agency

The Social Work Program at the Mount divides the field work requirements into two courses:

FallSWK 330:Fieldwork ISpringSWK 432:Fieldwork II

Both SWK 330 and SWK 432 require 224 hours of supervised fieldwork at the designated field agency, for a total of 448 hours at completion.

#### Administration of Field Work

The Director of Field Education has the overall responsibility for directing the Field Work Program and reports directly to the Program Director. The Director of Field Education is responsible for:

- development and evaluation of field work placement agencies;
- screening and recommending students to field agencies for placement;
- development, implementation, and evaluation of field work policies;
- evaluation of field program activities;
- development, implementation, and evaluation of field instructor training;
- monitoring students' progress in the field;
- meeting with the field instructor and student when a student's performance is below expectations and at the time of evaluation
- serving as the field liaison position in addition to the director position

#### Responsibility of Director Of Field Education/Liaison

The Director of Field Education's position acts as a liaison functions as a part of the social work education team to provide linkage between Mount St. Joseph University, the student, and the field agency. The Director/Liaison has primary responsibility for coordinating the assignments and activities of the social work student throughout the field placement. The Director/Liaison is able to use their professional experiences in the field to assist students in integrating theory with practice, thereby enhancing agency-based instructions. The Director/Liaison monitors and evaluates students' progress and performance in the field and assumes primary responsibility for assigning students' grades for the semester.

The responsibilities of the Director/Liaison include:

- teaching and facilitating a 3 hour bi-weekly field seminar which processes the students' experiences in the field, integrating academic theory and content with field knowledge, practice, and skills;
- monitoring and evaluating the students through: assessment of students' work in the field (reflected in journals or written summaries); the appropriateness of the students' learning contracts; individual visits at the agencies with the students and Field Instructors (at least once per semester and periodic telephone/email contact); and overall review of the students' performance in the field as reflected in the verbal and written evaluation processes;
- providing support and training to Field Instructors in the supervision of field students;
- participating in faculty meetings related to curriculum development; coordination, assessment, screening, and review of field students, and other planning issues;
- assigning students a final grade after consultation with the Field Instructor and review of written evaluations and field seminar performance;
- making at least one agency visit during each semester to ascertain the student's progress and to respond to any questions or concerns presented by the Field Instructor;
- conferring with the Field Instructor and student when problems arise regarding a student's performance;
- withdrawing any student from field placement for reasons of health, performance, or other reasonable cause upon the concurrence of the agency Field Instructor and Program Director;
- communicating with the Program Director on students' progress in their field placement including any problems, issues, or concerns that need to be addressed by the field program.

#### **IV. Field Placement Agencies and Instructors**

Selection of Participating Field Agencies and Field Instructors

Field agencies provide students the opportunity to apply classroom knowledge to real problems of client systems of all sizes. Students, in turn, provide agencies the opportunity to bring new ideas and

challenges to service delivery. To become affiliated with Mount St. Joseph University Department of Social Work, agencies must meet the following criteria:

- An agency's philosophy of service must be compatible with the philosophy, values, and ethics of the social work profession (abide by the National Association of Social Worker's Ethical Standards).
- An agency must have a good reputation sanctioned by the community to provide services to address human needs.
- Services provided by the agency must be appropriate for undergraduate, generalist social work practice, and there must be a sufficient caseload of clients (and work) for students to gain "hands on" experience.
- There must be the availability of appropriate supervision from an indicated Field Instructor who meets the following reequipments:
  - Holds a BSW or an MSW from a CSWE accredited
  - A minimum of two years' post degree experience as a social worker
  - $\circ$  Be employed by the Field Agency for six (6) months or more.
  - Be well-versed in their area of service delivery
  - Practice according to the NASW Code of Ethics
- Agencies must support the field education process by providing release time for Field Instructors to carry out field instruction responsibilities and to attend field-related meetings.
- Agencies must provide students with adequate work space, office supplies, access to a telephone for work duties, and access to client and agency records appropriate for the learning experience.
- Agencies must agree to participate in various processes of the field program, including field orientation, periodic field agency updates, conduct interviews with prospective field students, and communicate with field faculty.
- Agencies must recognize the individual placed is in fact a "student", and must not give activities to the student that do not meet the requirements of the baccalaureate program.

#### Procedure for Arranging Field Setting and Field Instructor

The Director of Field Education will continually be networking with local agencies to generate an ongoing list of Active Field Agencies for potential practicum students. The Director of Field Education will meet with new potential agencies in person and on site. The potential agency will be provided with a practicum overview letter and Field Manual. Should the agency be interested in being listed as an Active Agency, they will be provided Potential Practicum Agency form and be asked to return the form and the resume of any identified Field Instructors by the assigned deadline. Once form and resume are reviewed for appropriateness, the Director of Field Education will add the agency to the Active Agency List.

Agencies that have an established history the program, will be contacted via phone or email to gage interest in remaining an Active Agency for the upcoming academic year.

Based on the student's application for field placement, the students resume will be forwarded by the Director of Field Education to the agencies they listed as their top three. Should they agree with viewing the student, the Director of Field Education will seek permission for the student to call to arrange an interview with the agency Field Instructor and/or director in order to be considered for the field placement assignment.

Post interview, agencies and students will communicate with the Director of Field Education via email or phone, if they would like to move forward and consider the student for placement. Should the agency interview multiple students from they program they would rank them in order of preference. Should they not be interested in moving forward with a student post interview, Director of Field Education will solicit feedback to provide to the student. Agencies and students would them be matched based on their they ranked preferences.

Once a match has occurred, the student and agency will be notified via email of the match. The student will then be prompted to schedule a meeting with their identified Field Instructor to begin completing the Letter of Agreement and Field Confirmation. These forms would need to be completed and returned to the Director of Field Education prior to the end of the Spring semester that is immediately before the Fall they are to begin their Field Education.

Copies of all forms are housed in the Intern Placement Tracking system.

#### Responsibilities of the Field Agency and Field Instructor

As an approved field agency, affiliates are committed to the educational process of the social work students. Through agency experiences and supervision, students have the opportunity to learn and become socialized into the profession. Agencies are expected to provide designated field instructors and other resources stated in the criteria for agency selection. Field agencies are asked to work cooperatively with the Social Work Field Program (and Director of Field Education/Liaison) in creative problem- solving and efforts to enhance the learning experience for field students.

As an affiliate with Mount St. Joseph University Social Work Program, agencies agree to:

- 1. Provide opportunities for students to participate in agency programs and activities that will enhance the students' learning experience;
- 2. Appoint appropriate personnel to serve as Field Instructors and provide the necessary agency support for Field Instructors to provide required supervision and attend field orientation and training provided by the College as well as participate in all other field-related functions (supervision, evaluation, conferences, etc.);
- 3. Provide students the use of facilities necessary to successfully complete required field assignments, including office space, office supplies, access to a telephone, and access to client and agency records appropriate to the learning experience;
- 4. Inform the Director of Field Education/Liaison as soon as possible regarding staff or organizational changes which affect the field placement; and,
- 5. Work in partnership with the Social Work Program to maximize the field education of social work students.

The specific responsibilities and duties of the Field Instructor include:

**Pre-Placement Interviews and Assessment of Prospective Students:** Field Instructors are asked to meet with a prospective student to discuss what a practicum at their agency would entail and to assess the student's appropriateness for that setting. Field Instructors are expected to communicate with the Director of Field Education/Liaison in this process.

**Orientation of Field Students:** Field Instructors are responsible for orienting the assigned field student to their agency utilizing the Student Orientation Checklist. The most effective form of orientation is participatory; therefore, rather than relying on manuals to orient the student, Field

Instructors are encouraged to discuss relevant policies and allow the student to observe first-hand the way in which business is conducted by the agency.

**Establishing A Learning Contract:** Field Instructors, in consultation with the Director of Field Education/Liaison, are expected to work with the assigned field student in the development of a Learning Contact by the end of the third week at the agency. Input from the Field Instructor is critical to the identification of realistic and appropriate expectations for the placement that will help the student meet field work objectives. Ongoing communication with the student about roles, responsibilities, duties, and accountability during the field experience can be facilitated by the Learning Contract.

**Supervision of Field Student:** Field Instructors shall provide at least one hour per week of direct supervision. While most Field Instructors spend much more time than this each week working directly with students, there is a need for a designated time strictly set-aside for discussing and processing the student's learning needs, identifying strengths and areas for work, updating learning goals, and giving feedback on the student's performance. It is during this time that Field Instructor are asked to sign off on the student's weekly time sheet to verify their hours at the placement. The student is responsible for submitting their timesheet. The Field Instructor must delegate another qualified staff member to supervise the student during times when s/he must be absent from the agency.

**Serve as a Professional Role Model:** Field Instructors should reflect and model professional social work values, skills, and behavior. Students are keenly aware of how their Field Instructor interacts with clients, co-workers, and other community contacts. Field Instructors should be open to discussing questions the students may have regarding different communication styles and contexts, agency politics, and balancing "real life" dynamics compared to text-book ideals.

**Provide Appropriate Learning Experiences:** Field Instructors should structure the students' learning experience in such a way that students are exposed to a wide range and variety of opportunities, including but not limited to direct client contact, staff meetings, board meetings, community meetings, and court hearings. Students should be increasingly challenged in their role and involvement as the semester progresses, beginning with observational roles and working towards direct responsibility for specific experiences, such as intake, intervention, and group facilitation. In addition, the Field Instructor is responsible for coordinating the student's involvement with other agency staff who function in various roles.

**Evaluation of The Student:** Field Instructors should provide the student with ongoing feedback regarding his or her work and progress and identify the student's particular learning needs and strengths. Field Instructors should submit an "early mid-term warning" by the sixth week of the semester if the student demonstrates any weaknesses that are impeding the movement through the tasks and responsibilities in the Learning Contract. The Field Instructor should contact the Director of Field Education/Liaison regarding this 'warning.' The evaluation process includes completion of the evaluation form at the end of the semester. The Field Instructor is responsible for completing the form and discussing it with the student. The Field Instructor should regard the evaluation as an integral part of the field instruction process and a critical component to the student's learning experience. Field Instructor will complete a formal evaluation of the students based on the learning contract at the end of the Fall and Spring semesters.

**Participation in the Field Program:** Field Instructors are expected to attend any field orientation sessions provided during the academic year. In addition, input and participation from Field Instructors is appreciated in order to continue to upgrade and enhance the field program, the curriculum and the entire Social Work program. Field Instructors are asked to complete an evaluation of the Field Program at the end of the semester.

**Communication with Director of Field Education/Liaison:** Field Instructors should contact the Director of Field Education/Liaison as soon as possible should problems arise in the field setting. In addition, Field Instructors are asked to communicate with the Director of Field Education/Liaison regarding any agency changes or issues which may impact the placement.

#### V. Field Placement Students

#### Student Rights

Students placed at agencies for their field experience have the right to:

- Always be treated with dignity and respect and in a professional manner.
- Have their field work placement truly be a learning environment, where questions are answered, information is shared, and time is allotted for achievement of learning contract objectives.
- Have individual supervision provided in a manner that promotes insight and growth in the area of the student's strengths and weaknesses.
- Voice concerns and to have support provided in resolving any issues.
- Engage in work experiences that relate to one's educational requirements.

#### Requirements for Students' Admission into Field Work

The placement process for field work begins during the semester prior to the placement. Students meet with their faculty advisor to assure that all coursework has been completed in preparation for field work and that the standard for grades has been maintained in the social work program courses. The prerequisites for enrollment in field placement/seminar are as follows:

- a. For Field Work I (SWK 330):
  - 1) Admission into the BSW Program
  - 2) Successful completion of Field Work I (SWK 330) prerequisites
  - 3) Completion of field application
  - 4) Attend Field I interest meeting one semester prior to entering Field I
  - 5) Interview(s) with prospective field agency (agencies)
  - 6) Completion of the BSW Field Confirmation Form
  - 7) Maintain a 2.3 or better GPA in the BSW Program
  - 8) Approval by the Director of Field Education
- b. For Field Work II (SWK 432):
  - 1) A grade of C or better in Field Work I (SWK 330)
  - 2) Successful completion of Field Work II (SWK 432) prerequisites
  - 3) Maintain a 2.3 or better GPA in the BSW Program
  - 4) Completion of the BSW Field Confirmation Form
  - 5) Approval by the Director of Field Education.

Students must attend a Field I interest meeting the semester prior to entering Field I. The student will be provided a Field application at that time. The field application and student resume must be completed and returned by the deadline shown on the packet to the Director of Field Education to be considered for Field Work I (SWK 330). Once the student has submitted their application and

resume to the Director of Field Education, student agrees t0 weekly meetings with Director to report progress. These meetings will occur an ongoing basis until placement match has been confirmed.

Students are expected to stay with the field agency for both semesters of fieldwork. An increase in independent work is expected during the second semester. A change in agency for Field II will only be considered for the following reasons:

- The agency be unable to fulfill practicum obligations
- The agency is unwilling to accept the student back to the placement
- A substantial life changes for the student deems it implausible to complete Field II with this agency due to hours/location

• The University has elected terminated the relationship with the agency for any reason Should a student, have to change placements for Field II, the student will have to go through the interview process with prospective agencies just as they did for Field Work I.

#### Student Responsibilities

The student is to conduct herself/himself in the agency as if s/he was a member of the professional staff. Students are expected to adhere to agency practices, policies, and procedures and follow the NASW Code of Ethics. They are expected to adhere to a workday schedule as agreed upon at the beginning of each semester as listed on the Field Confirmation form and to notify the Field Instructor and Director Of Field Education when absences or tardiness are necessary. Any changes in days/times at the agency should be mutually agreed upon by both the student and the Field Instructor and reported to the Director of Field Education/Liaison.

The student should take responsibility for learning by asking questions and sharing views on agency services. Additionally, students are expected to take responsibility for self-evaluation, communication with co-workers and supervisors, providing critical feedback regarding the field placement, completing the required hours, and fulfilling their learning contract. The student is to be familiar with material contained in the Social Work Program Field Work Manual.

#### Specific responsibilities of the student include:

**Schedule/Hours:** The field placement consists of 224 hours for Field Work I (SWK 330) and 224 hours for Field Work II (SWK 432). This averages out to 16 hours per week for both semesters. Students are required to record completed hours on official weekly time sheets, which must be signed by the Field Instructor and student, and turned in to the Director of Field Education/Liaison on a weekly basis via IPT. Students and Field Instructors will identify the schedule of days and times the student will be in field at the agency. This agreed upon schedule will be indicated on Field Placement Confirmation form. Students are not to work less than four-hour segments and should work during regular agency office hours. The field student should generally work during the same schedule or shift as the Field Instructor. Therefore, if a Field Instructor typically works weekdays, 8am-5pm, then the social work student should not regularly work evenings if there are no qualified social work supervisors on duty during this time.

#### Other Practicum Hour Information:

- <u>All 224 practicum hours must be completed within the semester the student is enrolled in</u> <u>Field I or Field II. Thus, students will not be able to make up missed hours once the semester</u> <u>has ended.</u>
- <u>Students are not able to finish their placement early by accumulating excesses hours through the course of the semester.</u>

- <u>Class homework assignments or projects are not valid reason to miss field.</u>
- <u>Travel to and from the student's home to the practicum site does not count toward practicum</u> hours, however travelling from practicum site to related visits/events during the practicum day maybe counted toward their practicum hours.
- <u>Should a placement be terminated due to unsatisfactory academic/non-academic performance</u> by the student, the accumulated hours at termination will not be carried forward to a new placement.

**Learning Contract:** All field students are expected to develop learning contracts as a part of their field placement. This assignment is to be done by the student with input from the Field Instructor. The learning contract should reflect mutually-agreed upon learning goals for the semester. This document will be utilized as a part of the evaluation process with the Director of Field Education/Liaison. This document will be completed in IPT .

**Weekly Journals:** Students are expected to maintain documentation regarding their weekly field experiences. Student will document and submit these journals to the Director of Field Education/Liaison via Blackboard. Students are responsible for completing a written description in the format identified by the Director of Field Education/Liaison.

**Field Seminar:** Both Field Work I (SWK 330) and Field Work II (SWK 432) consist of the hours that a student spends at his/her field agency and a 3 hour field seminar, which meets bi-weekly. Students are expected to assume an active role in field seminar discussions and complete all required assignments. The student is expected to follow the NASW Code of Ethics and to respect confidentiality when reporting on agency experiences to the field seminar or in the field journal. Each group is led by the Director of Field Education/Liaison who visits the agency at least once each semester. The time in field seminar class cannot be included in the work time allowed for the agency field placement hours. Attendance at both the agency and at the field seminar is mandatory.

#### **VI. Evaluation Procedures**

#### Evaluation by Field Instructor of Student

Field Instructors are encouraged to regard the evaluation forms and process as a tool for supervision as well as a measurement of progress. The Field Instructor and student should complete the Field Work Evaluation portion of the Learning Contract at the end of the semester. The student will score each indicated practice dimensions and provide comments, the Field Instructor will do the same once the student has completed their portion. Attention should also be given to evaluating how well the student has performed according to his/her the Learning Contract.

The Director of Field Education/Liaison will visit each student at his/her agency at least once during the semester. This will provide an opportunity for faculty to visit with the Field Instructor and/or the student and therefore address any particular concerns.

Field Instructors are asked to use the evaluation form to rate students on their performance as objectively as possible. Often, Field Instructors who have a good relationship with the student are reluctant to give critical feedback or to give anything but the highest of ratings. However, it is essential that even students who perform exceptionally well in the field are challenged to grow in new areas.

#### Evaluation by Field Instructor of Field Work Program

Field Instructors are asked to evaluate the Mount St. Joseph University Social Work Field Work Program. Field Instructor's feedback on the Program's performance is essential for continual improvement. This evaluation is to be completed at the end of the Spring semester.

#### Evaluation by Student of Field Instructor and Field Agency

The student is expected to assume responsibility for evaluation as a part of his/her professional development and growth. The three tools, which are utilized to guide the student in developing evaluation skills, are:

- 1) the learning contract;
- 2) the performance evaluation of the student; and,
- 3) the evaluation form of the field agency.

The <u>learning contract</u> allows the student to establish measurable goals and to facilitate supervisory conferences and self-evaluation. This is not a process which is "done to" the student but done with the student. The student should critically assess his/her performance and discuss self-perceptions along with those expressed by the Field Instructor. The student is also asked to complete an <u>evaluation of the field agency and field instructor</u> at the end of the Spring semester. This provides feedback to the Social Work Program and the field agency regarding the field site and allows the student to have input into improving the quality of future placements at this agency. These forms are required to be submitted before a final grade can be entered for the student.

#### Evaluation by Director of Field Education/Liaison of Student

The Director of Field Education/Liaison is continually assessing and evaluating students based on information from the students' journals, assignments, participation in field seminar, feedback from Field Instructors, and Field Instructors' end of the semester evaluations of student performance. The Director of Field Education/Liaison is responsible for determining the final grade for the semester based on performance both in the field and in the classroom. However, the assigned grade is not as significant as the learning and growth, which takes place for the student during the field.

#### VII. Policies Regarding Field Work

#### Social Work Credit for Life or Work Experience

Mount St. Joseph University Social Work Program does not grant social work course credit for previous life or work experience in whole or part, in lieu of field practicum or for courses in the professional foundation areas. Social work courses include all courses identified in the Mount St. Joseph University Course Catalog as SWK requirements for the baccalaureate degree in social work.

#### Social Work Field Placement in Agency in Which Student is Employed

As a general policy, students are not placed in agencies in which they are employed. However, students who wish to explore the possibility of using their place of employment may submit a written request to the Director of Field Education accompanied by a written request from the administrator of the employing agency. Information provided by the administrator should include a description of the student's employment responsibilities, a schedule of work hours, and the name of the current or most recent work supervisor. The student should address how the field experience will differ from the work experience already at this agency. Requests are decided on a case-by-case

basis by the Director of Field Education in consultation with the Program Director. Approvals of requests are contingent upon the following:

- The agency must provide a field instructor who has not supervised the student in employment responsibilities.
- The student's learning opportunities including assigned tasks must be appropriate to undergraduate social work field education and demonstrably distinct from the student's employment functions.
- The schedule of hours designed for the field experience must be clearly delineated and separated from the work expectations.

The agreement between the Program and the student's place of employment shall be outlined in writing. Final approval of the employment setting will depend on all the criteria being met and approved in writing by the student's work supervisor, proposed field instructor, other appropriate agency personnel, and the Program's Director of Field Education/Liaison. It is the responsibility of the Director of Field Education/Liaison to monitor the agreed upon terms. Failure to comply with the agreement may result in termination of the field experience placement.

#### Safety

Field work students have a right and responsibility to exercise precaution in order to reduce risks to their own safety. Students are expected to strictly follow field agency policies and procedures designed to ensure personal safety and reduce risk to agency employees, students, and clients. Certain practice settings present more risk than others, such as the harm that could come from infectious diseases, biohazards, and contact with persons who have tendencies toward the use of violence, and/or are dealing with emotionally charged situations and concerns. Field Instructors are also required to review safety procedures as outlined in the *Field Agency Student Orientation Checklist*. Students are expected to make any concerns regarding safety known to agency staff and the Director of Field Education/Liaison and should decline to engage in an activity that the student does not consider safe.

#### Students Transporting Clients

Mount St. Joseph University secures professional liability insurance for the Mount and our Social Work students. <u>Due to the limits of the professional liability insurance, students are unable to</u> <u>transport clients in their personal vehicles as a part of their field placement</u>. Students are able to meet clients in the field, by driving to a designated location, hut are not able to transport the client in their personal vehicle. Should the student be provided an agency vehicle and the student and client be covered by the agency insurance, the student would be able to transport the clients in the agency provided vehicle.

#### Discrimination, Harassment, Sexual Harassment & Misconduct, and Retaliation

The Social Work Program follows the policy on discrimination, harassment, sexual harassment and misconduct, and retaliation set forth by Mount St. Joseph University. Mount St. Joseph University (the "University") is committed to providing an educational environment free from discrimination and harassment on the basis of race, color, origin, religion, age, disability, sex (sexual orientation and gender identity) or any other legally protected status. This policy focuses on incidents of sex discrimination (including sexual harassment and sexual misconduct), domestic violence, dating violence, and stalking. For incidents of discrimination, harassment, or retaliation related to race,

color, national origin, religion, age, disability, or other legally protected statuses, please see the University's Equal Opportunity and Non-Discrimination Policy.

Sexual harassment, which includes sexual misconduct, is a form of sex discrimination. Conduct that may constitute sexual harassment includes, but is not limited to, unwelcome sexual advances, requests for sexual favors and other verbal, electronic, or physical conduct based on sex or of a sexual nature as defined in this policy

Sexual misconduct includes, but is not necessarily limited to, sexual assault (both nonconsensual intercourse and non-consensual sexual contact), sexual exploitation, and indecent exposure as defined in this policy.

The University will not tolerate any form of retaliation taken against anyone who makes a complaint of conduct prohibited by this policy or anyone who cooperates in the investigation of a complaint of conduct prohibited by this policy.

The University has designated Paige Ellerman as its Title IX Coordinator. Ms. Ellerman can be contacted at (513) 244-4393. The Title IX Coordinator is the individual responsible for responding to inquiries, addressing complaints, coordinating informal resolutions, formal investigations and adjudications, and coordinating compliance with the University's responsibilities under Title IX of the Education Amendments of 1972. Inquiries, issues, or reports/complaints relating to sex discrimination, sexual misconduct, interpersonal violence or retaliation should be directed to the Title IX Coordinator.

#### Evening/Night and Weekend Field Placement

In some situations, a student may need an evening/night and/or weekend field placement. This may be arranged depending on the amount of notification given by the student to the Director of Field Education. When a request for an evening/night and/or weekend field placement is made, the student forfeits the choice of population or agency type that she or he prefers to have. These types of field placements must provide appropriate credentials and supervision coverage by the Field Instructor as noted in previous sections of this Field Work Manual. The availability of such placement sites is limited and cannot be guaranteed.

#### <u>Holidays</u>

Students in field are not required to complete practicum hours during the University's calendar for holidays and breaks. However should the student elect not to complete practicum hours during that time, they must identify a plan to make up those hours during that same semester. Approval of this must be given by the Director of Field Education and the Field Instructor.

When the practicum agency observe holidays, students assigned to those agencies will conform with agency policy, however the student will not be able to count missed practicum hours toward the field hours when the agency is closed for holidays. The student is expected to make up those hours during the same semester.

University Holiday and Break Calendar		
Fall 2021	Spring 2022	
Labor Day- Monday September 6	MLK Holiday- Monday January 17	
Mid-Semester Holiday- Friday October 8	Mid-Semester Holiday- Friday February 18	
Thanksgiving Recess-	Spring Break- Monday March 7- Saturday March12	
Wednesday November 24 – Sunday November 28		
	Easter Break- Friday April 15- Monday April 18	

#### Attendance

Students are expected to meet their attendance requirements at the field placement site each field work day. If students must be absent for any reason, they must notify the agency at the beginning of the work day in addition to contacting the Director of Field Education/Liaison. <u>Students are allowed</u> two personal days per semester. When a personal day is taken the student is able to count the number of hours they would have accumulated that day toward their weekly total. Student will need to note the personal day that was taken in the memo section of their time sheet in IPT. Any absences once the student has utilized their two personal days willing need to be made up prior to the end of the current semester.

Student must completed his/her agency obligation by the end of the semester. Students who do not fulfill their obligation in achieving 224 hours by the end of the semester risk failing the course and required to repeat the course.

Other Attendance Related Guidelines:

- Child Care & Transportation Issues
  - It is the expectation that students are at their practicum placements on the days and at the times agreed upon by the student and the Field Instructor. Students must immediately report any absences or tardiness to the Field Instructor and Director of Field Education/Liaison. Should the student have already utilized their 2 personal days, absences because Child Care & Transportation Issues must be made up prior to the end of the semester,
- Personal Emergency

It is the expectation that students are at their practicum placements on the days and at the times agreed upon by the student and the Field Instructor. If the student has already utilized their 2 personal day and the student need to miss practicum due to a personal emergency, the student must make up the time missed prior to the end of the semester. Some examples are personal emergencies are death of a member of the family, or a personal illness. Lack of planning does not meet the requirement of a personal emergency.

#### **Background Check Requirements**

Some field placement agencies require that students undergo a criminal background check and/or finger printing before field work can begin. Some field placement sites may pay for these services; others require the student to pay all costs. Mount St. Joseph University does not require a background check of students. Questions should be directed to each agency regarding its specific policy regarding method of checking and to whom the information is reported.

#### Professional Liability Insurance

Student field work practice can expose students, faculty, and the Mount to a growing risk of allegations of malpractice or other accusations resulting in a lawsuit. Mount St. Joseph University secures professional liability insurance for the Mount and our Social Work students and faculty who are involved in, instruct and/or supervise in field work practice settings. <u>Based on our current liability coverage, student are cannot transport clients in their vehicles.</u> Coverage includes limits of liability up to \$1 million per occurrence and up to \$5 million annual aggregate. The program is administered by Healthcare Providers Service Organization, and the insurance is provided by American Casualty Company.

#### Procedure for Termination from Field Work Placement

In order to remain in the Social Work Program, students must continue to meet the standards for professional conduct in the Field Work Placement. The social work student will:

- Demonstrate commitment to social work values as evidenced by maintaining behavior consistent with the National Association of Social Workers' Code of Ethics in field work related activities.
- Demonstrate responsible behavior in the field placement by attending agency placement at the times and days agreed upon by student, Field Instructor, and Social Work Program Director of Field Education/Liaison.
- Demonstrate responsible, professional behavior by following agency policy.
- Demonstrate responsible behavior by attending weekly supervision sessions and following directions of the supervisor.

The social work student is expected to conduct herself/himself in the agency as if a member of the professional staff.

#### Procedure for Addressing Non-Academic Standards

When a faculty member observes (or receives a report from a Field Instructor) behavior in a student that fails to meet the above stated standards, the following steps will be taken:

#### Step 1 – Meeting between the faculty member and the student.

The faculty member calls a meeting with the student to discuss his/her performance. The student is informed about the behavior under review and is asked to make a formal response to the problem areas noted. At the same time, the faculty member will confer with Field Instructor(s) and other Social Work faculty to determine the student's overall performance in the Program. This is done to ascertain the degree to which the observed poor performances occur. If the behavior or problem is not pervasive, then the matter will be handled between the faculty member and the student with documentation of the meeting.

#### **Step 2 – Formal Meeting**

If Social Work faculty concur about the seriousness of the student's difficulties or provide additional evidence of failure to manifest the non-academic standards, a meeting will be held to discuss the alternatives available to the student for corrective action. The meeting with the student may also include the Field Instructor if the problematic behavior originated in the field work agency.

At the meeting the faculty member presents the areas of inappropriate or below standard performance to the student in order to hear the student's evaluation of his/ her performance and the reasons. A plan is developed collaboratively with the student in order to remediate the problem if the student wishes to remain in the Program; a written record of the plan is kept in the student's file. **The corrective action should be completed within the remainder of the semester, but no longer than the end of the following semester.** If the problem occurs prior to the first field work course, she/he will not be able to enroll in Field Work I. If it occurs during or after the first field work course, the student will not be able to enroll in Field Work II until the problem has been remedied.

#### **Step 3: Follow-up Meeting**

A follow-up meeting is arranged at the end of the time period to evaluate the student's progress. \*\* If the committee agrees that the behavior has been remedied completely or well enough for enrollment in the field work course, the student may proceed, and a follow-up meet will be planned. \*\* If there is no evidence that the problematic areas have been remedied, then the committee will **inform the student of dismissal from the program.**  At this point the student has recourse to either the Social Work program's appeal process or the College procedure (as described in the <u>Mount St. Joseph University Student Handbook</u>).

#### Student Appeal Process – Social Work Program

If a student wishes to appeal a dismissal from the program, he/she must file a request with the Social Work Program Director within three weeks of the dismissal letter. The student may ask any University instructor or adviser (does not need to be a social work faculty member) to serve as a consultant to help him or her collect the necessary data to explain the student's needs and reasons why she/he should be retained in the program. A hearing will be held within two weeks of receipt of request. The review committee will consist of the Program Director, another social work faculty member, and a senior student (to be selected from a pool of students willing to participate in this judicial process). A decision will be granted within one week following the hearing.

In the matter of disciplinary probation in the college, please refer to the <u>Mount St. Joseph University</u> <u>Student Handbook</u>, pp. 45-59, "Student Life Standards and Disciplinary Policy and Procedures" (2018-2019).

#### **Policy on Academic Grade Appeal**

Consistent with the University's mission, course instructors have both the right and responsibility to render constructive and critical judgment regarding the quality of the academic work performed by students according to the grading criteria stated in the respective course syllabus. While a University student may appeal a final course grade consistent with this policy, a student must prove that the University's course instructor issued the final grade in an "inaccurate or unfair" manner in order to be successful. Consequently, a final course grade appeal is a significant assertion by a student against a course instructor that is taken seriously by the University.

A student may appeal a final grade received in any University course (the "Grade") within ten (10) business days (excluding University holidays) of a final course grade being posted to the University's electronic grade posting system(s) (the "Appeal Deadline").

A student may appeal a Grade only when the student believes that the Grade is inaccurate or unfair based on the grading criteria stated in the course syllabus. In all Grade appeals, the student has the burden of proof. All of the student's test results, work-product, and/or other grade criteria set forth in the course syllabus may be considered in the Grade appeal process.

The following procedure must be followed by a student when making a grade appeal:

- 1. Written Notice of Appeal: On or before the Appeal Deadline, the student must provide written notice to the course instructor and dean of the school in which the course is taught (the "Dean") that the student is appealing the Grade. The written notice of appeal must include:
  - a. Confirmation of the date, time, and location when the student discussed the student's concerns about the Grade with the course instructor prior to submitting the written notice of appeal;
  - b. Details supporting the student's position that the Grade is inaccurate or unfair based on the grading criteria stated in the course syllabus; and,
  - c. A request by the student for a conference with the course instructor and school dean to discuss the Grade appeal.

(collectively, the "Notice of Appeal"). In the event that the course instructor is also the Dean, another full-time faculty member in the school in which the course is taught shall be appointed

by the Office of the Provost to preside over this Grade appeal process instead of the Dean (the "Appeal Faculty") to permit the Dean to serve in the course instructor role during the appeal.

- 2. Appeal Conference: Following receipt of the Notice of Appeal, the Dean or Appeal Faculty shall schedule an appeal conference with the course instructor and student, which conference shall occur within ten (10) business days (excluding University holidays) of receipt of the Notice of Appeal (the "Appeal Conference"). Prior to the Appeal Conference, the course instructor shall provide documentation to the Dean or Appeal Faculty supporting the Grade. The Dean or Appeal Faculty presides over the Appeal Conference. The student may be accompanied to the Appeal Conference only by (a) the student's assigned University academic advisor, or (b) another full-time member of the University faculty. Any individual who accompanies a student to an Appeal Conference shall not advocate for the student, and may only provide support to the student.
- 3. **Grade Appeal Decision:** The Dean or Appeal Faculty shall render a written decision granting or denying the Grade appeal to the student and course instructor within five (5) business days (excluding University holidays) of the Appeal Conference (the "Grade Appeal Decision").
- 4. **Provost Review of Grade Appeal Decision:** In the event that the Grade Appeal Decision is unsatisfactory to either the student or course instructor, both the student and the course instructor shall have five (5) business days (excluding University holidays) from the receipt of the Grade Appeal Decision to request that the Office of the Provost review the Grade Appeal Decision (the "Provost Review Notice"). A Provost Review Notice shall be in writing and must include:
  - a. All documents comprising the Notice of Appeal;
  - b. A copy of the Grade Appeal Decision;
  - c. A cover letter detailing the specific reasons that the student or course instructor believes that the Grade Appeal Decision is incorrect.

In its sole discretion, the Office of the Provost may request additional documentation from the Dean or Appeal Faculty who presided over the Appeal Conference. The Office of the Provost shall review the collective documentation related to the Grade and render a final decision regarding the Grade appeal (the "Provost Final Decision") within ten (10) business days (excluding University holidays) of receiving the Provost Review Notice. The Provost Final Decision is binding and is not subject to further appeal.

- 5. If the course for which the Grade is being appealed is a prerequisite to another course, the student appealing the Grade may seek written permission from the Office of the Provost to enroll in the next course in the sequence while the appeal is pending, which permission shall be granted or denied in the sole discretion of the Office of the Provost.
- 6. No legal counsel for the student or course instructor may be involved in any step of the Grade appeal process.
- 7. A student may withdraw a Grade appeal at any juncture by making a written request to the Dean or Appeal Faculty, who will notify the Office of the Provost.

# VIII. FORMS

## **Application for Social Work Field Practicum**

Students that submit complete applications will have priority in field interviews over students that submit complete
applications later on. Applications must include current resume and each application will be date/time stamped
upon submission to ensure fair, objective process for all social work field applicants. Please note that this
application is considered complete only if submitted with a current resume.

Student name:\_\_\_\_\_

Email address:\_\_\_\_\_

Preferred phone number: \_\_\_\_\_

#### TO BE COMPLETED BY SOCIAL WORK FACULTY OR STAFF MEMBER: Date/Time Received

#### Resume Received With Application: YES NO

Please mark your preferences for working with each listed population group and each field of social work practice for *potential* agency placement and career interests using this rubric: 1=First Choice 2=Second Choice 3=Third Choice 4=Fourth Choice

1=First Choice 2=Second C	Choice 3=Third Choice 4=Fourth Choice
Population Groups:	Fields of Practice:
Children (Ages?)	Child welfare
Adolescents (Ages?)	Mental Health
Adults of all ages	Housing/homelessness
Older & Disabled Adults	Juvenile Justice/Corrections
Families	Substance Abuse
Immigrants/Refugees	Domestic violence
Any other comments:	Human trafficking
	Any other comments:

Based on the Social Work Field Agency List, are there specific agencies that may be of interest to you in context of your educational/career goals? *List your top three below:* 

$1^{st}$ :
$2^{nd}$ :
3 <sup>rd</sup> :

Do you currently or will you have Senior standing, by the first semester of your field placement?	Yes	No
Do you have a GPA of 2.3 or higher?	Yes	No
Do you have access to a car for your internship?	Yes	No
Do you have any physical or other limitations that would impact your ability to participate in an internship?	Yes	No
Would you consider a placement in which you had to pay for parking?	Yes	No
Would you prefer a placement outside of Hamilton County, Ohio? If yes, please identify preferred counties:	Yes	No
Are you currently employed Full time?	Yes	No
If yes, are you in need of an evening or weekend placement?	Yes	No
Do you have anything of a personal nature that should be taken into consideration when planning for your field placement? (ex. Criminal history, abuse/neglect substantiations, physical needs, learning disability etc.) If yes, please explain:		No

Social work students are required to complete 224 field hours over the course of 14 weeks in each of two consecutive semesters they are enrolled in SWK 330 and SWK 432. This equates to approximately 16 hours per week, totaling 448 field hours annually. Students should aim to have flexibility in their academic and work schedules to achieve this goal. Students in need of evening and weekend practicum hours understand that their preference for population and field of practice will be **extremely limited**. Commuting time, lunch and other breaks during the field day, as well as, time for field seminar are **not** to be counted as part of the 450 total hours. Students whose field days land on University/Agency holidays and breaks will need make these hours up during the same academic semester, to ensure that a total of 224 hours are achieved **each** semester.

Students are required to follow the National Association of Social Workers Code of Ethics in the field practicum and are required to read the current Mount St. Joseph University Field Manual to be fully oriented to College and Social Work Program academic and field practicum policies. Students will complete interviews with prospective agencies. The student, agency, and Director of Field Education must be in agreement for the student to be placed at an agency. Should the student decline an agency offer for placement and another placement not be found, the student will not be eligible to enroll in SWK 330.

By my signature, I acknowledge that I have read, understand, and agree to comply with all policies, criteria, and procedures described in the Social Work Field Manual and I am now submitting my application for the social work field practicum.

Student Signature\_\_\_\_\_

Date

Prior to attending the SWK 330 Field Interest meeting, this <u>Application for Social Work Field Placement</u> is to be submitted to the Director of Field Education, Roxana Holland via email at <u>Roxana.Holland@msj.edu</u>

#### **BSW Field Placement Confirmation**

	<b>BSW Field Placement Confirmation</b> Field Instructor, please provide a copy of your updated resume along with this form.	
Once completed, the stud	dent and Field Instructor should retain a copy of this form. The original should be scanned an Director of Field Education, <u>Roxana.Holland@msj.edu</u> .	d emailed to the
Student Information Name:		
Phone Number:	(Home):	
	(Cell):	
Agency Information Name:		
Address:		
Phone Number:		
r none r uniber.		
	required to have a social work degree from a Council on Social Work Educa m and two years post-degree experience. Also, they must have been employed	
Name:	for a minimum of 6 months.	
Title:		
E-mail:		
Phone Number:		
Fax Number:		
Length of employment	with agency:	
Degree Type:	BSW MSW/MSSW	
Institution where degre	e was earned:	
Year degree was earned	d:	
Task Supervisor Involv If yes, please provide th		
Name:		
Title:		
E-mail:		
Phone Number:		

Please list the names and positions of other staff members who may be involved in the student's instruction on a regular basis.

Please note any special requirements or considerations for this placement (e.g., bus route, parking, dress code, hours when best learning experiences are available).

Field Instruction Schedule			
Start date of the placement:			
End date of the placement:			
The start of the s	1 . 1		
The student will attend the field			
(Day)	from (Hours)		
(Day)	from (Hours)		
	from (Hours)		
(Day)	from (Hours)		
One hour supervision with Fiel	d Instructor will take place on		
	<u>*</u>		
(Day)	from (Hours)		
Cianatura I have reviewe	d and a mea to the contents of this former		
<u>Signatures:</u> I have reviewed	d and agree to the contents of this form:		
Student		Date	
Field Instructor		Date	
Task Instructor		Date	
Director of Field Education		Date	

#### Field Agency Agreement

#### Department of Sociology and Social Work Field Agency Agreement SWK 330/SWK 432

Date \_\_\_\_\_

	agrees to provide supervised learning for our
(Agency name and division)	
Baccalaureate level social work student,	
	(Name of student)

for a total of 448 hours to be completed over the course of two semesters which are \_\_\_\_\_\_ and \_\_\_\_\_ (unless illness or emergency warrants an extension of the time period).

The agency designates \_\_\_\_\_\_\_to serve as a Field Instructor for the student(s). This person shall meet with the student on a regular basis at least one hour per week and shall monitor his/her activities to review progress on learning goals and to make assignments.

Each student and the Field Instructor, in consultation with the Director of Field Education/faculty liaison from the university, will establish a learning contract to promote the student's mastery of the stated learning objectives held for <u>SWK 330/SWK 432</u> and to complete an evaluation of the student's performance at the end of the semester. The Field/Task Instructor agrees to attend one workshop or meeting per semester on campus for field instructors and/or students.

The fieldwork agency has the right to terminate the student's field placement (with appropriate explanation and notice given to the student and faculty liaison) if the agency believes that the agency or student is unable to fulfill the expectations of this agreement. The Social Work Department of the University reserves the same right to terminate a field placement (with timely notification of the field instructor/agency) if the University does not believe that the agency is fulfilling the expectations of this agreement.

Agency Executive's Signature (where necessary):

### Social Work Field Agency Student Orientation Checklist

**Description:** Field/Task instructor and student are to complete orientation within the first 2 weeks of Field I. If the student is in Field II, but this is their first semester at the site, the Field/Task Instructor and student are to complete orientation within the first 2 weeks. Upon completion, both the Field/Task Instructor and the student sign this form to indicate that components have been addressed and discussed as appropriate to field setting. Student will be responsible for turning in form to Director of Field Education by due date designated in syllabi. Please write in comments as needed! Thank you very much

	ENTATION TASKS		Please mark with an "X" when completed. Thank you!
	on, goals, programs,/services history,		
	ng & fee-for-service structures, philos		
	e methods, relevant policies for interr	ns/staff, etc.)	
Introductions to staff, stakeholders,			
	ational context & current client demo	ographics and	
needs			
Orientation to agency safety procedu			
	ring any agency emergency, including	5	
contacts/polices for weather related	closures		
Review policies/contacts for student	reporting any potential absences and	d/or tardiness	
	se of social media and Internet-based		
	arding client intake/admissions/eligi		
	ansportation of clients/residents. (Ple		
	sity practicum students cannot transp	ort	
	o meet clients/residents in the field)		
	/charting, and related policies and pr		
	ality, release of information, client rig	hts, client fees,	
reporting of suspected abuses, ethic			
	ling HIPAA, discrimination, sexual h		
	/or any others that apply to staff, vol	unteers, and	
clients			
	fice access and security procedures, a		
supplies, telephone and other releva	nt technologies (ex: computer system	is)	
Discussion of agency training oppor			
	arking at location(s), mileage policies	s, any	
reimbursement policies/procedures			
	ents (ex: application, criminal backgr		
	ent internship hours (16 hours per we	eek minimally),	
with understanding that 224 hours a			
	kly supervision meetings (minimally	1hour weekly)	
with Field Instructor.		a 1 1 m 1	
	orms in Mount St. Joseph University	Social Work	
Field Manual			
Begin to review, identify, and/or dev	elop tasks for Learning Contract.		
Field/Task Instructor	Date Orientation	C4	Instance C:
Student Intern St			Intern Signature
Comments:		•	

#### BSW Field Practicum Weekly Time Sheet

#### 

Please enter dates you are at field site. Document time in and time out for each day and total hours on a weekly basis. Travel time to/from field site do not apply toward completion of field hours.

Date	Day	Time In	Time Out	Time In	Time Out	Total Hours
	Sunday					
	Monday					
	Tuesday					
	Wednesday					
	Thursday					
	Friday					
	Saturday					

#### Total Field Hours Completed This Week: \_\_\_\_\_

#### Total Field Hours Completed To Date This Semester (224 hours minimum each semester): \_\_\_\_\_

Signature of field instructor and student reflects that student has completed field hours outlined above. If there are unresolved discrepancies, please request communication to the Field Director in section below. Feel free to write comments on form to facilitate communication with faculty at Mount St. Joseph University. Thank you!

Student Signature:	Date:	
Field Instructor Signature:	Date:	

#### AGENCY FIELD INSTRUCTOR SECTION ONLY:

Field Instructor requests consultation from Mount St. Joseph University Field Director. Check box to the right to have Mount St. Joseph University faculty contact you. Otherwise, please leave blank. Thank you!	
Comments:	

The weekly field timesheet is to be submitted to the Field Director via Blackboard by the <u>following Tuesday of each week, by</u> <u>11:59pm</u>. Keep in mind this form must be signed by your Field/Task Instructor or it will not be accepted.

#### Mount St. Joseph University Department of Sociology and Social Work BSW FIELD EDUCATION LEARNING CONTRACT/EVALUATION

Name of Student	
Name of Supervisor(s)	
Agency	
Address	
Phone & Email	
Student Email	
Hours completed (at evaluation)	

The learning contract provides a broad framework for developing an individualized learning plan which is responsive to the needs of the student and the resources of the field agency. It is designed to give direction and learning structure to the field experience and is developed around the core practice competencies that are designated in the 2015 Educational Policy and Accreditation Standards (EPAS) by the Council on Social Work Education (CSWE).

#### Establishing The Learning Contract

It is the joint responsibility of the student and field instructor to negotiate the learning contract content within the 3 weeks of the field placement. The student is responsible for providing a copy of the learning contract to the Director of Field Education/Field Liaison.

This learning contract outlines the 9 core competencies and 31 practice dimensions that all accredited social work programs are required to measure. Each practice dimension has suggested tasks, which can be modified to fit the agency setting. There is also an area for each in each practice dimension, where the student and Field Instructor can create an addition task not listed.

During the process of establishing the initial contract, the student and Field/Task Instructor should identify <u>at least 2 tasks under each practice dimension</u> that will be completed by the end of their Field II practice experience. Students in Field I and supervisors should choose 15 practice dimensions to complete during that semester, with the remainder will be completed upon the students return for their Field II practice experience. This will be indicated by identify which practice demission will be completed in the Fall and/or Spring column of the Learning Contract. For those students moving to a new practicum placement for their Field II practicum, they will be required to complete 2 task under each practice demission during the semester they are in Field II.

#### Mid-Field Evaluation

The student and their Field/Task Instructor will complete the Mid Field Experience Evaluation at the end of the Field I placement. At this time they will only be evaluating practice dimensions' that they indicated would be addressed during the semester the student was in Filed I. This would have been determined when the learning contract was establish. The student will complete a self-evaluation on each practice dimensions indicated using the scoring guide below. The student will also provide comments on their proficiency level of

each competency covered during that semester. Once the student has completed their self-evaluation, the Field/Task Instructor will follow the same model scoring each practice dimensions indicated and providing comments on each competency.

The Mid-Field evaluation scores and comments provided by both the student and Field/Task Instructor are reviewed with the Director of Field Education/Field Liaison, at the end of Field I on site conference.

#### Final Field Evaluation

The student and their Field/Task Instructor will complete the evaluation portion on the remaining competencies and practices on the Learning Contract at the end of Field II placement. The student will complete a self-evaluation on each practice dimensions using the scoring guide below. The student will also provide comments on their proficiency level of each competency. Once the student has completed their self-evaluation, the Field/Task Instructor will follow the same model scoring each practice dimensions and providing comments on each competency.

The student and the Field/Task Instructor are also able to update any changes in progress that have been made to competencies' and practices that were initially reported at the Mid-Field experience as well. The evaluation scores and comments provided by both the student and Field/Task Instructor are reviewed with the Director of Field Education/Field Liaison, at the end of Field II on site conference.

#### Grading

Due to the nature of this course, student will be evaluated in two separate ways. The first method of evaluation will be based on their Mid-Field/Final Field Evaluation. Due to emphasis placed on the student displaying CSWE competencies based on their learning contract, the student must obtain 41.7 out of 60 points on their Mid-Field Evaluation or 87 out of 124 points on their Final Field Evaluation to pass this course and move on the next step of the evaluation. If the student does not obtain 41.7 out of 60 points on their Mid-Field Evaluation or 87 out of 124 points on their Final Field Evaluation, they will receive a D in the course and the course will not be counted toward their Social Work major

4- Competence	Routinely demonstrates knowledge, awareness, and skills as a practicum student	
3-Emerging Competence	Inconsistently demonstrates knowledge, awareness, and skills as a practicum student	
2-Insufficient Progress	Seldomly demonstrates knowledge, awareness, and skills as a practicum student	
1-Unacceptable Progress	Did not demonstrate knowledge, awareness, and skills as a practicum student	
0- No opportunity	As yet to have opportunity to demonstrate knowledge, awareness, and skills as a practicum student	

Fall/Spring	Practice Dimensions	Suggested/Possible Task(s)	Student Score	Instructor Score
	Make ethical decisions by applying the standards of the NASW Code of Ethics, relevant laws and regulations, models for ethical decision-making, ethical conduct of research, and additional codes of ethics as appropriate to context*	<ul> <li>Demonstrate ability to understand and apply code of ethics as it applies to interaction with clients, other social workers and various members of the community</li> <li>Identify two (real/imagined/potential) ethical dilemmas and discuss how/why the situations present as dilemmas</li> <li>Discuss with supervisor potential conflicts between local laws and the NASW code of ethics</li> <li>Other</li> </ul>		
	Use reflection and self-regulation to manage personal values and maintain professionalism in practice situations	<ul> <li>Identify at least one personal bias or personal value and discuss with supervisor its potential impact on clients</li> <li>Discuss an area of discomfort with any client population and identify why this is presents as a discomfort</li> <li>Maintain a journal and document personal reflections on professional growth and challenges</li> <li>Other</li></ul>		
	Demonstrate professional demeanor in behavior, appearance, and oral, written, and electronic communication*	<ul> <li>Review and discuss with supervisor agency policies regarding professional conduct</li> <li>Demonstrate knowledge and skills regarding professional attire, promptness, work-related notifications to supervisor, and in interpersonal interactions with agency staff</li> <li>Discuss with supervisor any existing challenges the student worker faces in comfortably conducting oral (in person/via telephone), written or electronic communication with clients or collaterals</li> <li>Other</li> </ul>		

Use technology ethically and appropriately to facilitate practice outcomes	<ul> <li>Discuss with supervisor agency policy on use of technology regarding communication on client matters</li> <li>Discuss with supervisor benefits and challenges associated with use of technology to communicate with/about clients</li> <li>Use technology to learn one new evidenced-based practice model/intervention and share with supervisor</li> <li>Other</li> </ul>	
Use supervision and consultation to guide professional judgment and behavior	<ul> <li>Provide an agenda/list of discussion points and questions for weekly supervision</li> <li>Demonstrate an understanding of how informal supervision by colleagues can be helpful or hurtful</li> <li>Discuss professional and career goals with supervisor</li> <li>Other</li> </ul>	
Student Comments C1: Field/Task Instructor Comments C1:		

Fall/Spring	Practice Dimensions	Suggested/Possible Task(s)	Student Score	Instructor Score
	Apply and communicate understanding of the importance of diversity and difference in shaping life experiences in practice at the micro, mezzo, and macro levels*	<ul> <li>Reflect upon own race, culture and general background and their potential effect on relationships with clients</li> <li>Discuss ways used by the agency to bridge cultural differences or backgrounds</li> <li>Identify 2 existing clients within the agency and discuss the student worker's impressions on how difference may have shaped their life experience and identity</li> <li>Other</li></ul>		
	Present themselves as learners and engage clients and constituencies as experts of their own experiences	<ul> <li>Identify how clients can serve as teachers for the student worker and discuss how this differs from learning from supervisor and colleagues</li> <li>Demonstrate the ability to facilitate client self-determination in situations where differences exist between client and agency goals</li> <li>Identify one client who presents as different/unique in some way. Take steps to learn about the client from his/her perspective</li> <li>Other</li> </ul>		
	Apply self-awareness and self-regulation to manage the influence of personal biases and values in working with diverse clients and constituencies*	<ul> <li>Create a list of characteristics that summarize the perceived similarities and differences between the clients and the student social worker and discuss with supervisor</li> <li>Discuss steps to be taken to manage personal bias when working with diverse clients</li> <li>Solicit feedback from supervisor and/or colleague on their observations or perceptions of the student worker's interactions with diverse clients or new situations</li> <li>Other</li> </ul>		
Student Comn	nents C2:			
Field/Tesk Inc	tructor Comments C2:			

Fall/Spring	Practice Dimensions	Suggested/Possible Task(s)	Student Score	Instructor Score
	Apply their understanding of social, economic, and environmental justice to advocate for human rights at the individual and system levels	<ul> <li>Identify agency procedures and activities that promote social, economic or environmental justice</li> <li>Discuss community standards/values or state/federal regulations that may limit client rights</li> <li>Learn about one agency/program that is focused on advocacy work</li> <li>Other</li></ul>		
	Engage in practices that advance social, economic, and environmental justice	<ul> <li>Demonstrate an ability to advocate for a client to ensure that an identified need is met</li> <li>Write a letter to a public official regarding client injustice and rights violation</li> <li>Discuss with supervisor and implement strategies to empower clients regarding rights and justice</li> <li>Other</li> </ul>		
Student Comr	nents C3:		I	

I		☐ Identify practice issue within the agency for which the student worker needs information/data and propose a small-scale quantitative or qualitative	
Use practice experience and theory to inform scientific inquiry and research	<ul> <li>research project</li> <li>Develop a questionnaire or observation sheet to be used to gather client data on a specific issue</li> <li>Locate at least two journal articles on a topic related to client issues and discuss with supervisor and staff</li> <li>Other</li></ul>		
an qu res	apply critical thinking to engage in nalysis of uantitative and qualitative esearch methods and research indings	<ul> <li>Attend training/workshop on new research or policy and discuss the applicability and implications of the findings</li> <li>Read a journal article on a client-related issue and discuss your perspective on the relevance of the findings to the agency's clients</li> <li>Meet with agency research/outcome measurement staff and discuss how they report and interpret findings</li> <li>Other</li> </ul>	
ev pr	Use and translate research vidence to inform and improve ractice, policy, and service elivery	<ul> <li>Do a literature review of empirical research related to the field of practice and present findings to supervisor/staff</li> <li>Identify an area of practice with new research made available. Compare agency practice against research findings</li> <li>Discuss with supervisor how research findings that you have become aware of can improve agency practice</li> <li>Other</li> </ul>	

Fall/Spring	Practice Dimensions	Suggested/Possible Task(s)	Student Score	Instructor Score
	Identify social policy at the local, state, and federal level that impacts wellbeing, service delivery, and access to social services	<ul> <li>Identify at least one local or state policy that has some bearing on the agency's clientele</li> <li>Identify one federal policy that has some bearing on the agency's clientele</li> <li>Discuss one local, state or federal policy that has undergone recent changes and identify the rationale and implication for changes</li> <li>Other</li> </ul>		
	Assess how social welfare and economic policies impact the delivery of and access to social services	<ul> <li>Identify one social welfare/economic policy and discuss with supervisor its origin, purpose and impact on agency services/service delivery</li> <li>Discuss with supervisor any potential gap in services or policy and propose possible resolutions</li> <li>Discuss with supervisor the differential impact of policies on two different groups of client populations</li> <li>Other</li></ul>		
	Apply critical thinking to analyze, formulate, and advocate for policies that advance human rights and social, economic, and environmental justice	<ul> <li>Interview a select number of clients regarding their satisfaction/recommendations for changes that would enhance their wellbeing and present a summary of findings to supervisor and staff</li> <li>Participate in a meeting with legislators or policymakers and advocate for client-specific issues</li> <li>Learn the process of writing a policy brief and present a draft for supervisor</li> <li>Other</li></ul>		

Fall/Spring	Practice Dimensions	Suggested/Possible Task(s)	Student Score	Instructor Score
	Apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks to engage with clients and constituencies	<ul> <li>Discuss at least one social work theory, perspective, or concept and its relevance to understanding or working with the client population</li> <li>Identify one client for discussion during supervision and detail important facts concerning his/her biological, social, cultural, psychological and spiritual development</li> <li>Discuss a concrete example with supervisor how HBSE or theoretical knowledge can be used in the engagement process</li> <li>Other</li></ul>		
	Use empathy, reflection, and interpersonal skills to effectively engage diverse clients and constituencies*	<ul> <li>Describe the differences and implications between sympathy and empathy</li> <li>Identify at least one interpersonal skill that the student worker will improve to be more effective at client engagement</li> <li>Complete process/summary recording after a client interaction and identify examples of active listening, attending, reflective listening, use of empathy etc.</li> <li>Other</li> </ul>		
Student Cor	mments C6:			

Fall/Spring	Practice Dimensions	Suggested Task(s)	Student Score	Instructor Score
Reflect and organize data, and apply critical think to interpret information from clients and constituencies		<ul> <li>Obtain permission and gather client data</li> <li>Complete agency documentation according to professional standards</li> <li>Complete a client assessment/interview and summarize personal and professional impressions</li> <li>Other</li> </ul>		
	Apply knowledge of human behavior and the social environment, person-in environment, and other multidisciplinary theoretical frameworks in the analysis of assessment data from clients and constituencies	<ul> <li>Observe at least three client assessments and process how needs are determined</li> <li>Demonstrate the ability to use at least two different client assessment tools and identify the strengths and limitations of each</li> <li>Demonstrate familiarity with at least two theoretical approaches and identify how they are helpful in understanding client development</li> <li>Other</li> </ul>		
	Develop mutually agreed-on intervention goals and objectives based on the critical assessment of strengths, needs, and challenges within clients and constituencies	<ul> <li>Review a previously completed client assessment and discuss your suggestions for alternate intervention goals and objectives (other than those already chosen)</li> <li>Develop a client care/treatment plan and discuss the rationale for the selection of goals</li> <li>Demonstrate an ability to work collaboratively with clients to develop goals</li> <li>Other</li> </ul>		
	Select appropriate intervention strategies based on the assessment, research knowledge, and values and preferences of clients and constituencies	<ul> <li>Discuss with supervisor how selected intervention strategies relate to assessment and goals</li> <li>Identify the difference between evidenced-based intervention strategies and those based on practice wisdom</li> <li>Demonstrate an ability to incorporate client values and preferences into selection of intervention strategies</li> <li>Other</li> </ul>		

**Student Comments C7:** 

Field/Task Instructor Comments C7:

	Competency #8: Intervene with Individuals, Families, Groups, Organizations, and Communities			
Fall/Spring	Practice Dimensions	Practice Dimensions Suggested Task(s)		Instructor Score
	Critically choose and implement interventions to achieve practice goals and enhance capacities of clients and constituencies	<ul> <li>Discuss with supervisor what prevention strategies may be applicable to work with clients to achieve goals and enhance capacities</li> <li>Demonstrate an ability to provide justification for selected interventions</li> <li>Review a previously completed intervention plan and discuss suggestions for alternate interventions</li> <li>Other</li> </ul>		
	Apply knowledge of human behavior and the social environment, person- inenvironment, and other multidisciplinary theoretical frameworks in interventions with clients and constituencies	<ul> <li>Demonstrate familiarity with at least two theoretical approaches and identify one specific intervention for each approach</li> <li>Identify an intervention that is appropriate for clients within a specific age range and discuss why this is so</li> <li>Demonstrate an ability to understand the difference between interventions that target individual change versus environmental change</li> <li>Other</li> </ul>		
	Use interprofessional collaboration as appropriate to achieve beneficial practice outcomes	<ul> <li>Participate in an inter-disciplinary team meeting and discuss observations with supervisor</li> <li>Interview at least one non-social work agency colleague and learn how their role relates to the social worker's in facilitating client outcomes</li> <li>Discuss your observations of the varying approaches used by different professionals within (or associated with) the agency</li> <li>Other</li> </ul>		
	Negotiate, mediate, and advocate with and on behalf of diverse clients and constituencies	<ul> <li>Link a client with external resources for material assistance/support</li> <li>Write a letter or place a phone call on a client's behalf to secure access to services/support</li> <li>Discuss with supervisor your observations of how diverse clients may have unmet needs and suggest possible solutions</li> <li>Other</li> </ul>		

Facilitate effective transitions and endings that advance mutually agreed-on goals	<ul> <li>Demonstrate an understanding of how to initiate and end client interactions appropriately</li> <li>Plan and prepare clients for termination as intervention ends or as the student worker ends placement</li> <li>Document student worker's emotional responses to transitions and termination and discuss potential impact on clients</li> <li>Other</li> </ul>
Student Comments C8:	
Field/Task Instructor Comments C8:	

Fall/Spring	Practice Dimensions	Student Score	Instructor Score	
Select and use appropriate methods for evaluation of outcomes	<ul> <li>Design/use a basic pre- and post-test for clients</li> <li>Discuss with supervisor tools the agency uses to evaluate client outcomes</li> <li>Discuss with supervisor tools the agency uses to evaluate agency effectiveness and impact</li> <li>Other</li> </ul>			
	Apply knowledge of human behavior and the social environment, person- inenvironment, and other multidisciplinary theoretical frameworks in the evaluation of outcomes	<ul> <li>Learn about two types of evaluation</li> <li>Use classroom acquired knowledge on evaluation to design a brief questionnaire to assess an agency program/service</li> <li>Develop a logic model for a program/the agency</li> <li>Other</li> </ul>		
	Critically analyze, monitor, and evaluate intervention and program processes and outcomes	<ul> <li>Discuss with supervisor the effectiveness of interventions/services provided on at least two cases</li> <li>Analyze the results from a client satisfaction interview/survey</li> <li>Demonstrate the ability to monitor and adjust intervention plans due to implementation challenges</li> <li>Other</li> </ul>		
	Apply evaluation findings to improve practice effectiveness at the micro, mezzo, and macro levels	<ul> <li>Interview a relevant staff member about evaluation procedures used by the agency and how data from evaluations are used to improve practice/services</li> <li>Demonstrate an understanding of how positive individual client outcomes are impactful beyond the micro level</li> <li>Assist in gathering data and/or writing the agency's monthly/annual report</li> <li>Other</li> </ul>		
Student Co	omments C9:			

r						
	Field/Task Instructor Only:	Overall summar	y statement of stude	nt's strengths and areas n	eeded for further dev	elopment.
Total Stud	lent Mid-Field Evaluation Score:_	<u> </u>	Total Field/7	Task Instructor Mid-Field	l Evaluation Score:	/ <u>60</u>
Total Stud	lent Finale Evaluation Score:	/124	Total Field/T	Task Instructor Finale Ev	aluation Score:	/ <u>124</u>
Learning (	Contract Establishment Signatu	re:				
Student	Date	_		Task Instructor	Date	
Field Instructor	Date	_		Dir. Of Field Education	Date	
Mid-Field	<b>Evaluation Signatures:</b>					
Student	Date	_		Task Instructor	Date	
Field Instructor	Date	_		Dir. Of Field Education	Date	
Finale Eva	aluation Signatures:					
Student	Date	_		Task Instructor	Date	
Field Instructor	Date	_		Dir. Of Field Education	Date	

### Student Evaluation of the Agency

	Depart	ment of Sociology and	l Social Work				
	St	udent Evaluation of the	e Agency				
	(Con	pleted at the end of th	e Field II)				
Nam	ie						
Ager	ncy Assigned						
Time	e Period for the Prac	ticum					
			ons. Answer as honestly as possible, essment for agency selection in the				
Ager	<u>ncy</u>						
1.	members of variou	s ethnic groups?	ided that allowed you to work with				
	Yes	No	Uncertain				
2.	quality service/lear	ning experiences?	actional personnel provided to ensure				
	Yes	No	Uncertain				
3.			ed that ensured direct involvement professional social work				
	Yes	No	Uncertain				
4.	Were there adequate	e space and supplies?					
	Yes	No	Uncertain				
5.	Were opportunities interventions?	Were opportunities provided to utilize new approaches of social work interventions?					
	Yes	No	Uncertain				
6.	Did the agency pro performing agency		ent for expenses incurred while				
	Yes	No	Uncertain				
7.	Did the agency pro Yes	vide written copies of i No	ts rules and regulations? Uncertain				
	103	110	Uncertain				

8.	Did the agency provide eas Yes	sy access to records for No	e learning experiences? Uncertain		
9.	Did the staff reflect the loc Yes	al diversity? No	Uncertain		
10.	Was the agency and other s Yes	staff members prepared No	d for the arrival of students? Uncertain		
11.	Were opportunities available for exposure to the total operation and activities of the agency?				
	Yes	No	Uncertain		
Supervision					
12.	Were weekly supervisory s Yes	session held between y No	ou and your Field Instructor? Uncertain		
13.	Were the supervisory sessi Yes	ons beneficial? No	Uncertain		
14.	Did you have access to you Yes	ar Field/Task Instructor No	r when needed? Uncertain		
12.	Was adequate time allotted Yes	l for consulting with yo No	our Field/task Instructor? Uncertain		
Learı	ning Activities				
16.	Were there opportunities to learn about the structure of organizations and service delivery systems?				
17.	Yes No Uncertain Were there opportunities to discuss and/or work toward making necessary organizational change?				
	Yes	No	Uncertain		
18.	Were there opportunities to use theoretical frameworks to understand individual development and behavior across the life span, and the interactions between individuals and among individuals and families, groups, organizations, and communities?				
	Yes	No	Uncertain		
19.	Were there opportunities to apply the knowledge (from textbooks) and skills of				

**19.** Were there opportunities to apply the knowledge (from textbooks) and skills of generalist social work practice with systems of all sizes?

	Yes	No	Uncertain		
20.	Were there opportunities to standards and principles (SY Yes		of the profession and its ethical l practice accordingly? Uncertain		
21.	Were there opportunities to evaluate research studies, apply research findings to practice, and evaluate your own practice interventions (applying knowledge from research classes)?				
	Yes	No	Uncertain		
22.	Were there opportunities to describe the forms and mechanisms of oppression and discrimination and apply strategies of advocacy and social change that advance social and economic justice?				
	Yes	No	Uncertain		
23.	Were there opportunities to use supervision and consultation appropriate to social work practice?				
	Yes	No	Uncertain		
24.	Were there opportunities for your to practice advocacy skills either in a written or verbal manner?				
	Yes	No	Uncertain		
25.	Were there opportunities to use communication skills differentially across client populations, colleagues, and communities?				
	Yes	No	Uncertain		
26.	Were there opportunities to apply critical thinking skills within the context of professional social work practice?				
	Yes	No	Uncertain		

<u>Summary Of Experience</u>What would you list as the positive features of the field placement?

What would you list as the features of the field placement which should be 28. improved?

**29.** Would you recommend this agency as a site for future student placements? Why?

30. What recommendations would you make regarding this placement site?

#### Evaluation of Social Work Field Work Program By Field Instructor

#### Department of Sociology and Social Work Evaluation of Social Work Field Work Program By Practicum Agency

Please help us by providing feedback on our performance with you and your agency. For each items select the degree to which you agree with the statement. Please circle your answer for each statement and return the survey via email to the Director of Field Education, Roxana.Holland@msj.edu

1. The student began the placement with foundation knowledge of social work ethics. undecided disagree strongly agree agree strongly disagree 2. The student began the placement with the foundation knowledge of social systems. strongly agree agree undecided disagree strongly disagree 3. The student began the placement with the foundation knowledge of interviewing skills. undecided disagree strongly disagree strongly agree agree 4. The student began the placement with the foundation knowledge of assessment. undecided disagree strongly agree agree strongly disagree 5. The student began the placement with the foundation knowledge of goal setting. strongly agree undecided disagree strongly disagree agree 6. The student demonstrated responsible/reliable behavior. strongly agree agree undecided disagree strongly disagree 7. The student made appropriate use of the field instructor's time. strongly agree agree undecided disagree strongly disagree 8. The student demonstrated appreciation and respect for diversity. strongly agree agree undecided disagree strongly disagree 9. The student was appropriately matched with this field work setting/service area. strongly agree agree undecided disagree strongly disagree 10. The Field Work Manual was helpful. strongly agree agree undecided disagree strongly disagree 11. The number of meetings with the Field Work Director/Liaison seemed appropriate. (If more or less is needed, please state your preference on the Comments section at the end of this survey.)

strongly agree agree undecided disagree strongly disagree

12. The requirement to do a learning contract was helpful in organizing the student's assignments.							
strongly agree	agree	undecided	disagree	strongly disagree			
<ul> <li>13. The competencies and practice behaviors delineated in the student evaluation form captured the skills and knowledge used in professional practice in this field agency.</li> <li>strongly agree agree undecided disagree strongly disagree</li> </ul>							
14. The orientation, meetings, and/or CEU offerings were not a good use of the field instructor's time.							
strongly agree	agree	undecided	disagree	strongly disagree			
15. This agency benefited from the student's field placement.strongly agreeagreeundecideddisagreestrongly agreestrongly disagree							

Comments:

Thank you.

# **IX. APPENDICES**

## 2021-22 Academic Calendar

Fall 2021						
August 23	Monday	Classes Begin (Day & Evening)				
September 6	Monday	Labor Day - Holiday				
October 8	Friday	Mid-Semester Holiday				
November 24-28	Wednesday- Sunday	Thanksgiving Recess - University Closed				
November 29	Monday	Classes Resume				
December 6-9	Monday-Thursday	Semester Examinations				
December 9	Thursday	Semester Ends				
December 11	Saturday	December Graduation Ceremony (10:00 a.m.)				
Spring 2022						
January 10	Monday	Classes Begin (Day & Evening)				
January 17	Monday	Martin Luther King Holiday				
February 18	Friday	Mid-Semester Holiday				
March 7-12	Monday-Saturday	Spring Break				
March 14	Monday	Classes Resume				
April 15-18	Friday-Monday	Easter Break (Good Friday thru Easter Monday)				
April 19	Tuesday	Classes Resume				
May 2-5	Monday-Thursday	Semester Examinations				
May 5	Thursday	Semester Ends				
May 7	Saturday	Commencement				